



May, 24, 2010

Just a short note to let you know how pleased all of the Residents and the Varenna Staff are with the current operation of the Varenna Web Portal.

We have been up and running for 4 or more months now and are gaining acceptance more and more as time goes on. From the last stats you emailed to me as the Head of the Communications Committee, I see that somewhere in the neighborhood of 60 Residents/Couples have logged on and used the system.

Popular areas of use are the Menu pages, (which I personally use a lot), and the Calendar pages which have copies of the monthly Activities Schedule, Excursions Schedule, and notices of Special Events. Sam uses it for his "Sam Gram" communications. As best I can determine, the staff finds it easy to upload their information and have been doing so in a very timely fashion.

We are coming up with new ideas on a regular basis as to things to put on the site. I think that this will be a definite Marketing Tool for potential residents.

The Sitelligence solution is far less expensive than the potential solution we were looking at, and is working quite well. Only a few Residents have had trouble getting online, and when I have notified you they have received very prompt assistance to get on line. Thanks for your personal support on this.

As President of the Resident Council, I ask at the monthly Resident Association meetings to see if there is anyone that needs help getting on line, and so far the attendees at that meeting are very happy with the current operation of the Site and are able to get on line, and navigate easily.

Thanks to you, and all your staff for a job well done. Keep up the good work; we really enjoy the use of the site.

Sincerely,

Dave Weibel

Chair of the Communications Committee of the Resident Council of the Varenna Residents Association