



The Resident Portal

Version 6.0 iPad Edition



How can something this good,
... just happen?

Randee Hall, Activities Director



Community

Not long ago resident and staff technology for senior living communities was a luxury. Now it's a necessity. The Resident Portal Version 6.0 iPad edition is much more than an Intranet for residents and families; it helps propel your community into the 21st century easily and economically and our community operational features save time and money that guarantees your community receives a monthly return above the low monthly subscription.

Residents

Version 6.0 iPad Edition use has been proven successful with residents of all types senior living including Independent Living, Assisted Living, Memory Care and even Home Care. Regardless of your community population your residents will take to the right away. Because The Resident Portal is so easy to use and offers so many features, residents from all types of senior living communities benefit and overwhelmingly agree it is useful and beneficial in their daily lives.



Friends

There is nothing more important than the ability for family members and friends of residents to know how their loved one is cared for and what their life is like at your community. Are they happy? Involved? Eating well? Making friends? Exercising? The Resident Portal Version 6.0 iPad edition helps promote family involvement and getting answers easily and quickly.

Staff

Are you paying for activity calendars to be created and printed? Run out of fresh ideas for activities? How are you tracking your Wellness Program? Do you need to go to your office to get simple information on a resident? Using The Resident Portal as a portable tool, staff quickly becomes more engaged, efficient and productive.

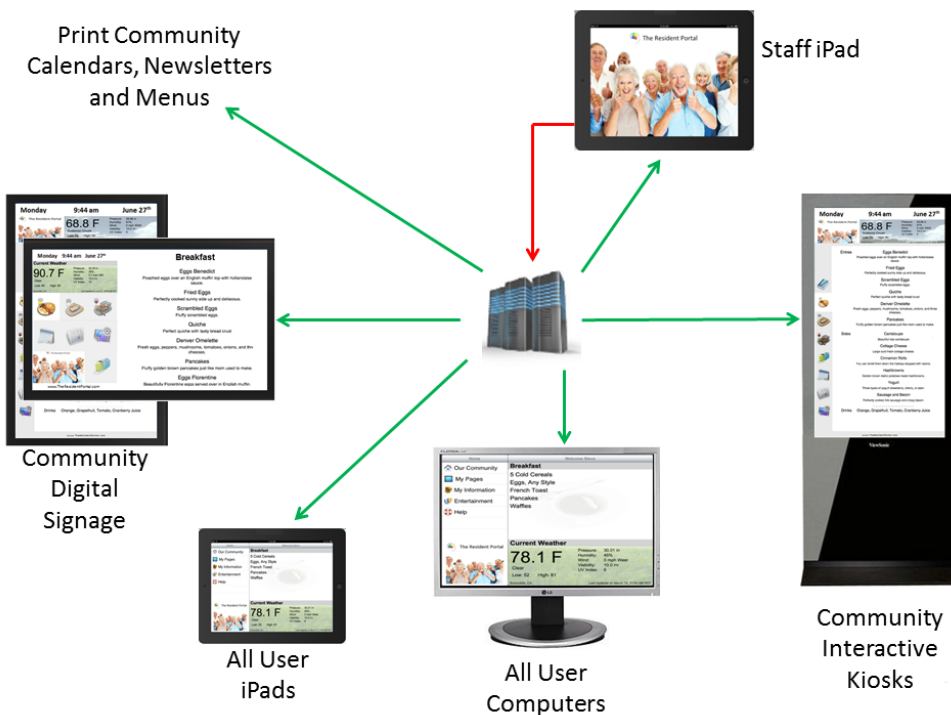
Community



For large senior living companies resident technology is a necessary service that helps keep them competitive. The technologies include touchable kiosks, digital displays, computers, game centers and more. Resident technologies represent the communities' commitment to the well-being of their residents and also helps residents become more connected with their community and stay connected to their families. Of the resident technologies available tablet computers have become the device of the choice because they are easier understand, master, and of course portable.

The Resident Portal Version 6.0 is currently used by many of the largest Senior Living companies in the country. However whether you are a big operator or small, whether you specialize in Dementia Care or Independent Living, the Resident Portal Version 6.0 is a flexible, intuitive one of a kind solution that also includes operational features that will save your community time and money while helping you stay competitive.

- Version 6.0 allows your staff to enter content just once that in turn provides content to all (devices below) as well as prints Activity Calendars, Menus and Newsletters. This feature alone has proven to save communities money above the amount of our monthly subscription fee.



- The Resident Portal is the only solution that allows private access by staff and residents using shared iPads or shared computers.

- The Resident Portal is entirely Internet based and secure. No extra software to download. All you need is Internet ready computer(s). To use iPads you need a wireless modem to create hotspots or wireless throughout your community so residents can also use the iPads in their room.

- Additional community costs saving features include Polling, Mass Messaging, Concierge, Wellness Program Tracking, Resident Preferences, Resident and Family Quick Look Information, Prospect Database, Marketing Tools, Activity Attendance Tracking, Activities and Entertainment and more.

- The Resident Portal can be branded with a logo or picture specifically per community or as a company program for all communities. Companies with more than 4 communities can take advantage of Version 6.0 corporate features for communications and reporting and companies with over 20 communities are eligible for corporate discount.

Residents



The iPad outsells all other tablet computers by 65% for seniors because Apple demands user intuitive design as a protocol all iPad Apps must adhere to in order to be approved by Apple. The Resident Portal iPad App adheres to these stringent protocols. Version 6.0 also mimics the iPad experience on our web based solution for computers making it the most senior friendly solution on the market. Furthermore Version 6.0 is the only resident technology available where iPads can be shared while ensuring private access for residents meaning communities can now purchase a couple iPads that can be shared by all residents for an hour or so at a time.

The Resident Portal is also the only solution with the ability for communities to invite Prospective Residents access to your portal so they can get to know you before they move in. Invite as many prospects as you like and build a huge marketing database. Version 6.0 also works well for communities offering Home Care services. There are 4 menus for Resident users and features can be turned off or on based on the communities' needs.



1. Our Community is where users view content provided by your community.

News: Community news with pictures.

Activities: Large font Activity Calendars with RSVP.

Groups: Community Groups info and communications.

Menu: View dining room(s) meals menu and comment.

Directory: View other residents' profiles at your community(s) and become Friends in the system as well as read life stories posted by residents from "My Life."

Media: Categorized community pictures and videos.

Services: Browse local business discounts and more.

Staff: Get to know the staff by pictures and bio.

Requests: Resident concierge service.

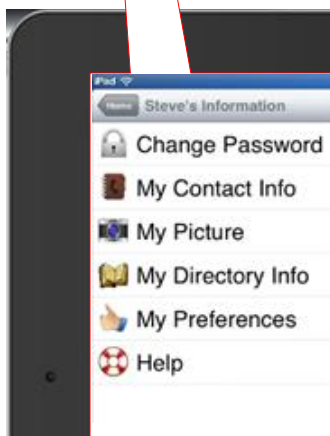
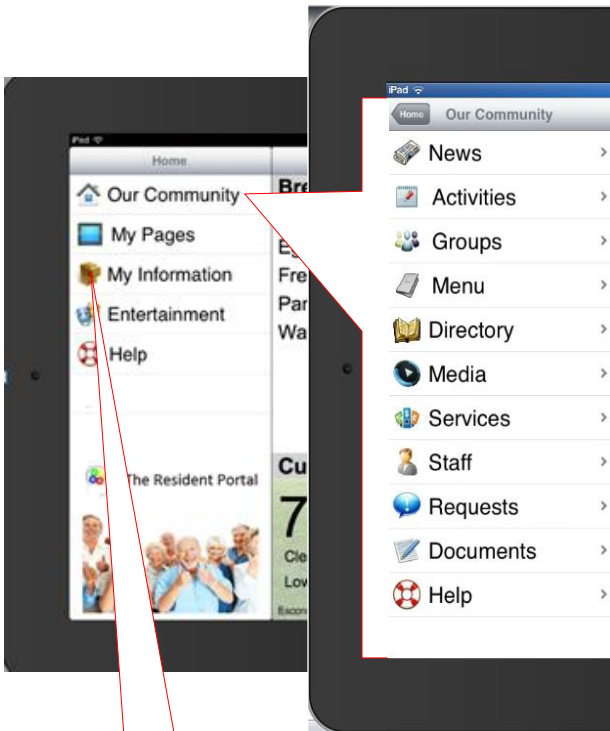
Documents: Read documents provided by community.



2. My Information is where residents add or edit their information for your community.

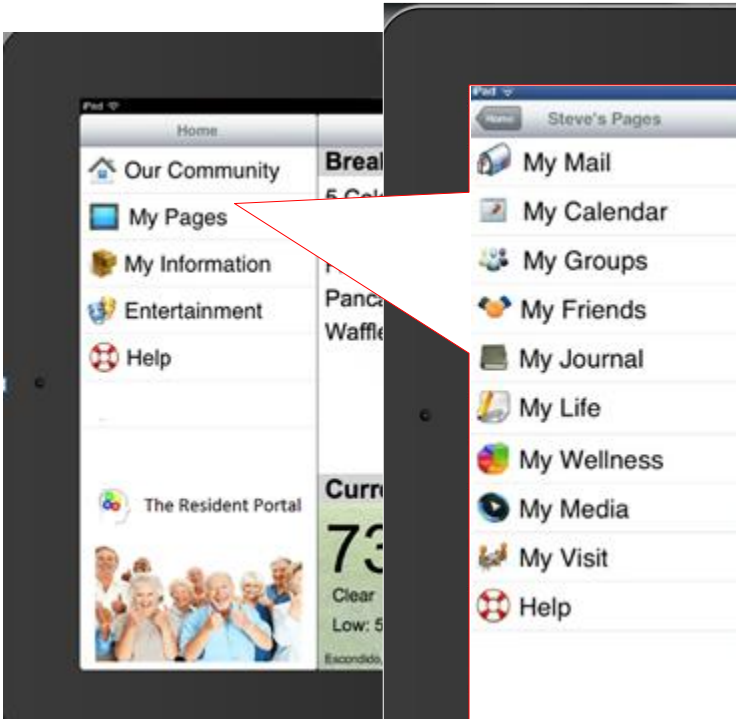
My Directory Info: Residents complete a short profile they can edit at any time and or in or out of the Community Directory.

My Preferences: Communities can create their own questioner for new residents for staff to complete during the move in interview and residents can later edit this information when and if they choose.





3. **My Pages** is where residents can view, track, edit, and or even share features that are personal in nature. These features here are designed to engage residents to exercise their brains, promote wellness, stave off dementia, gain confidence, make new friends and communicate with their current friends. Any feature on this menu can be shared with a resident connected “Friends” in the system, e.g. if a resident wanted to share their My Wellness pages with a family member or caretaker, or a Grandfather sharing his My Life stories with family.



My Mail: No need for email addresses, our mail is picture driven and simple to use.



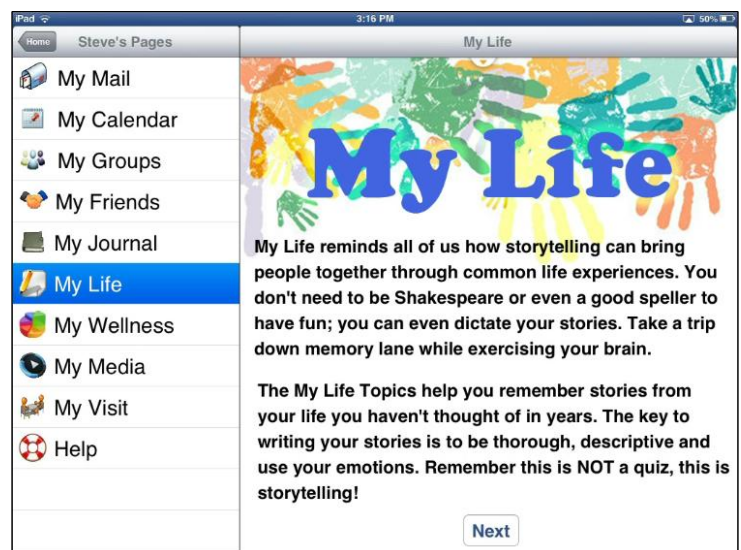
My Calendar: Residents can keep a private calendar and RSVP'd activities are automatically entered.

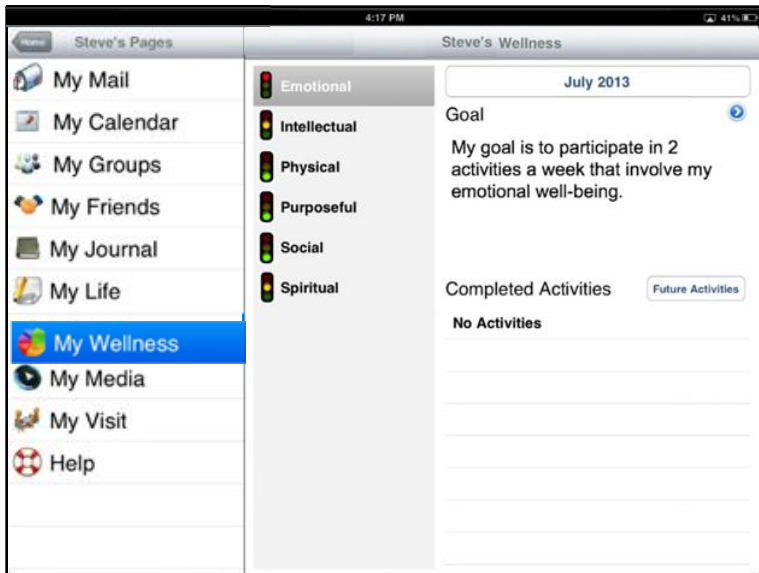
My Groups: Keeps residents updated on their club or group news, event calendar and documents.

My Friends: Lists current “Friends” and is where residents invite new people to be connected to them as Friends into the system. Friends are those people residents want to web video conference with and or grant access to so they can view a specific feature of the My Pages features.

My Journal: Keeping a Journal is beneficial and never been easier, residents can also dictate entries.

My Life: Residents will repeatedly visit the My Life feature again and again and it also makes a great group activity. The system comes with 50 thought provoking questions that help residents write their memoirs or simply reminisce and record the times in their lives that shaped them into who they are today. They can dictate these short stories or type them as well as choose to share them with the community using the Community Directory or they can keep them personal. The system displays their progress of each story and communities can also create their own questions geared specifically for their residents.





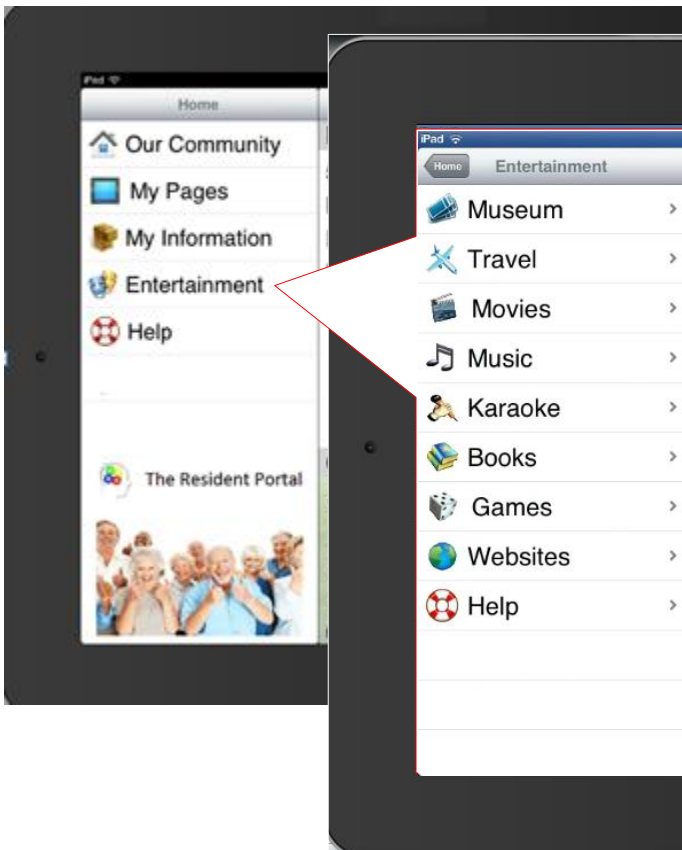
My Wellness: Whether your community has a formal Wellness Program or not My Wellness can work with or without staff involvement. Residents set their wellness goals by wellness category and activities are assigned a wellness category. When a resident attends the activity they receive a credit towards the number of activities they attend towards their goal. Residents can also assign personal activities a wellness category. A red light indicates no activities have been attended, yellow indicates they have made some progress, and Green indicates the goal is achieved. Staff and Residents can instantly find activities with the appropriate wellness category to reach their goals. Categories can be changed for your community population.

My Media: Residents have a private repository for pictures, videos or other media that has been sent to them via mail and saved. They can also save pictures they have taken with the iPad or other media they have uploaded from their Resident Portal website. This media can also be shared.

My Visit: Residents use My Visit to video chat with up to 4 of their Friends at any time or even schedule visits with Friends in the future including auto invite feature. It's extremely easy to use and makes a great scheduled activity between residents and family.



4. Entertainment: is where will spend hours. All entertainment features are free and content is provided by the system and in the public domain.



Museum: Residents select between 6 virtual museums that contain over 250,000 pictures, paintings, drawing, and more displaying them in full screen mode with background classical music. Museum is a big hit with all resident types and particularly memory care.



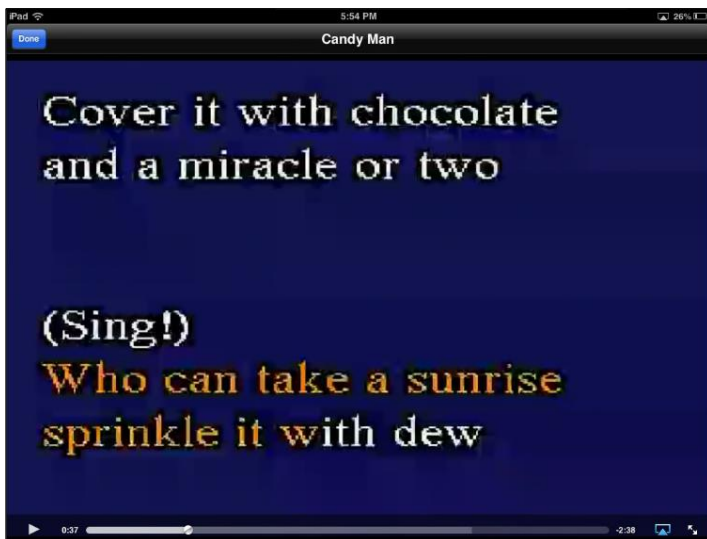


Museum: Resident select from hundreds of live streaming web cameras or pictures from all over the world. Select the country, state and city to view and travel without leaving the couch. The Description button brings up information about what they are viewing. To the right is streaming video from the TV Tower in Sapporo, Japan.



Movies: Residents can choose from hundreds of classic and old movies and TV shows they will remember. Movies are played in full screen mode and like all Entertainment features can be played on the big screen TV using Apple TV \$99. Great for group activities so everyone can participate.

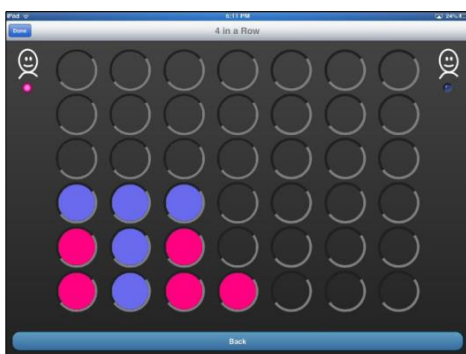
Music: Residents choose from several styles of music or artists and the system does the rest.



Karaoke: (Left) Karaoke is a hit for all residents literally and we have found memory care residents enjoy it very much. Select the genre and then song and the system does the rest. Use Apple TV to display on your big screen TV as well as audio. There are hundreds of songs to choose from.

Books: Choose from hundreds of Titles or Authors and residents can select to read a book presented in large font or listen to an Audio book. This is great for book clubs or group activities as well. There are certain books that only allow one reader at a time and are checked out using the systems check out feature.

Games: (Below) The games section will challenge your residents and simply fun to play. There are currently 20 games like Atari Pong, Centipede, Asteroids, Lunar Lander and Missile Command, board games like backgammon and 4 in a Row and several memory or “Brain” games. Also our Network games allow residents and “Friends” to web video conference while playing Bingo, Yahtzee and Trivia.



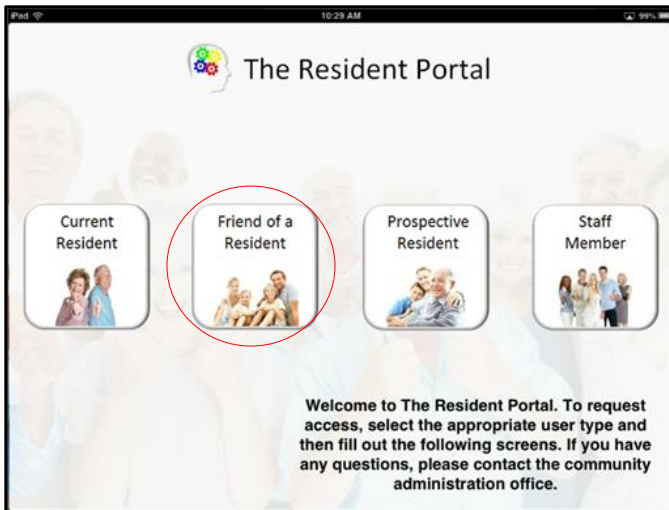
Websites: Residents choose from the top 5 visited websites in 25 categories. The websites open in the Resident Portal keeping navigation simple. Communities can add to or edit the list of websites.



Friends

The Resident Portal Version 6.0 is a powerful tool for families and friends of your residents and should be demonstrated to families on community tours. Knowing the day to day of their loved ones in your care is an invaluable service and when they see you have a dedicated tool to do so demonstrates your commitment to resident care.

Being a Friend also allows connected Friends and residents to exchange messages, web video conference, web video conference while playing our network games as well as view other features. Like all user groups, upon set and at any time your community may grant or prohibit Friends having access to different features based on your needs.



⚙️ In our step by step training we help your community invite all family members become a connected Friend of their loved one. From the Welcome page those requesting Friend access select (Left) "Friend of a Resident," then select the community and then the resident as well as create their username and password.

Once a family member completes this staff is alerted and then either approve or disapprove the connection. This is an easy process and eliminates unwanted users. Residents can directly invite family and connect with them without having them be approved by staff.

⚙️ In our standard setup configuration Friends can view only the following features:

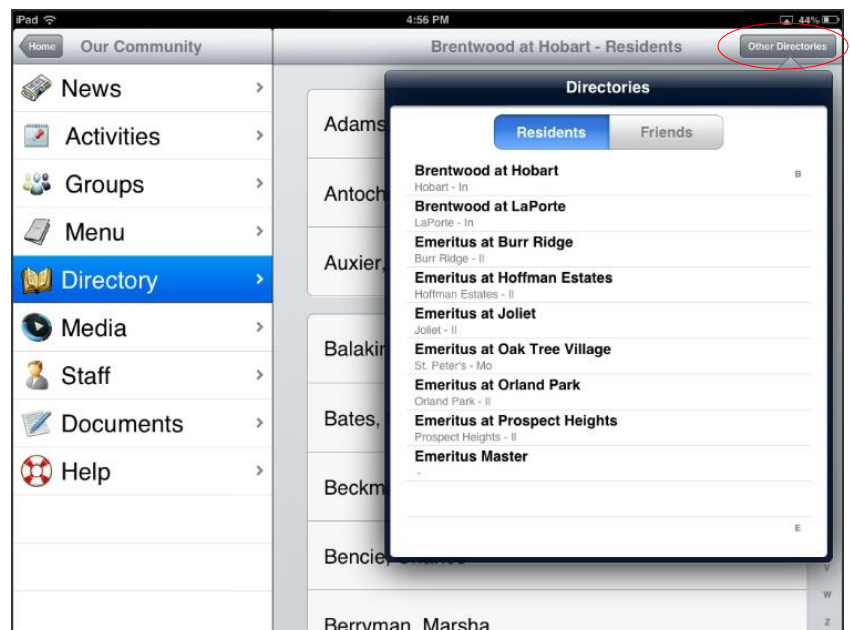
Our Community: News, Activities, Groups, Menu, Directory and Staff.

My Pages: My Mail, My Friends (which includes a list and access to their loved ones My Pages if they have been granted access, e.g. My Life stories, My Wellness, My Calendar, etc., My Visit and My Media which allows Friends to keep a repository of pictures, videos they want to send or received by their loved ones. iPad users can instantly take a picture and send it to their loved one.

My Information: Change Password, My Contact Info, My Directory Info.

⚙️ In our standard setup configuration Friends can also take part in the Directory and list themselves with a picture and answer some basic questions about themselves just as residents do.

Companies with several communities have the option to list all their communities in the Community Directory so residents and family members can connect with other residents and families with similar interests in other communities. To be connected as Friends one person use the Send Friend Request feature that subsequently must be accepted by the person being requested. This process protects all users' privacy.



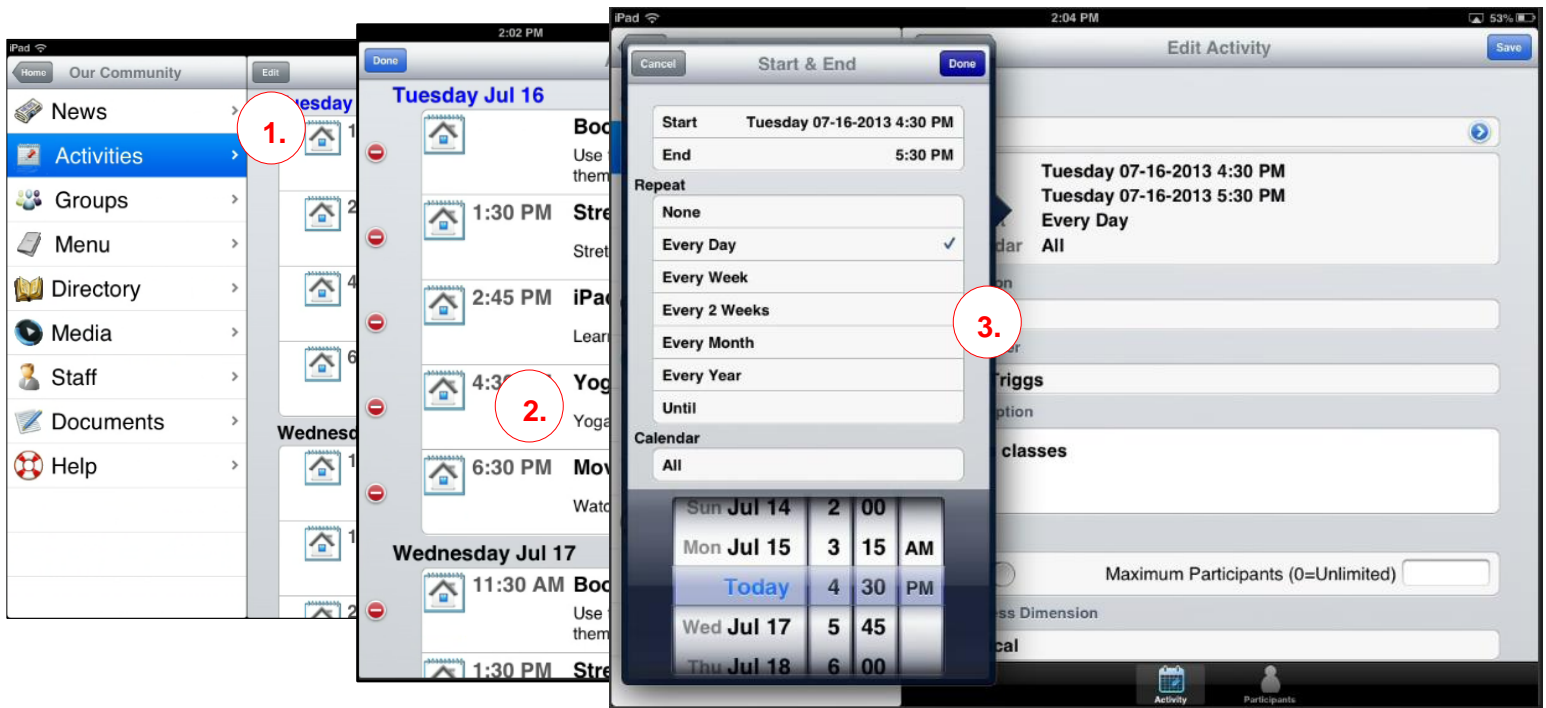
Staff



For staff members the iPad acts as a portable tool allowing them to perform a variety of functions on the fly. The Resident Portal helps staff engage residents because they have instant access to resident information for wellness, activity participation, connections with friends, preferences and more. The Resident Portal also saves staff time and headache time when creating community content and is great for creating proven effective groups activities. Using The Resident Portal will quickly help your staff become more engaged, efficient and productive.

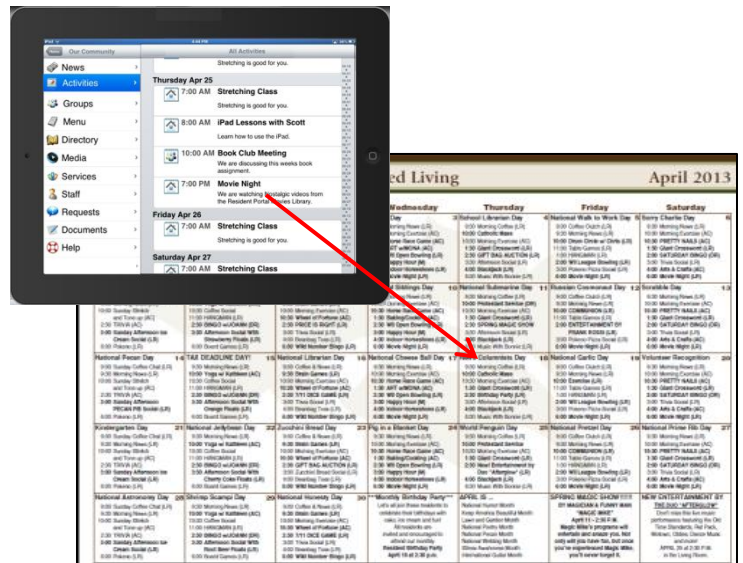
Updating activity calendars, newsletters, menus and all content for Our Community is easy.

1. Select the feature to edit and then select the Edit icon.
2. Select the particular item once the red edit icons appear.
3. Use the tools provided to immediately change your content.



In the example above we are editing an activity calendar item, however creating an entire activity calendar has never been so fast and easy. The calendaring system allows staff to input repetitive activities once and replicate it on the dates necessary without retyping. It also keeps a repository of all entered activities so if it used again at any other time they simply select it from a list.

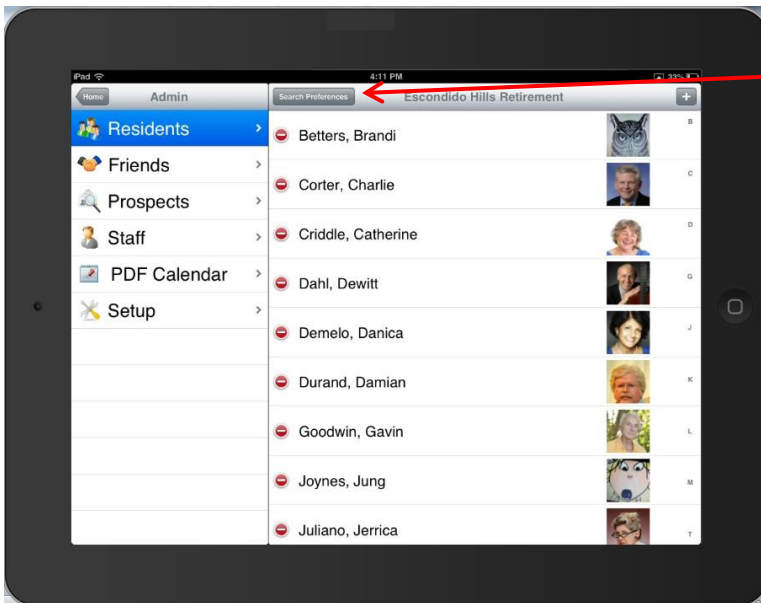
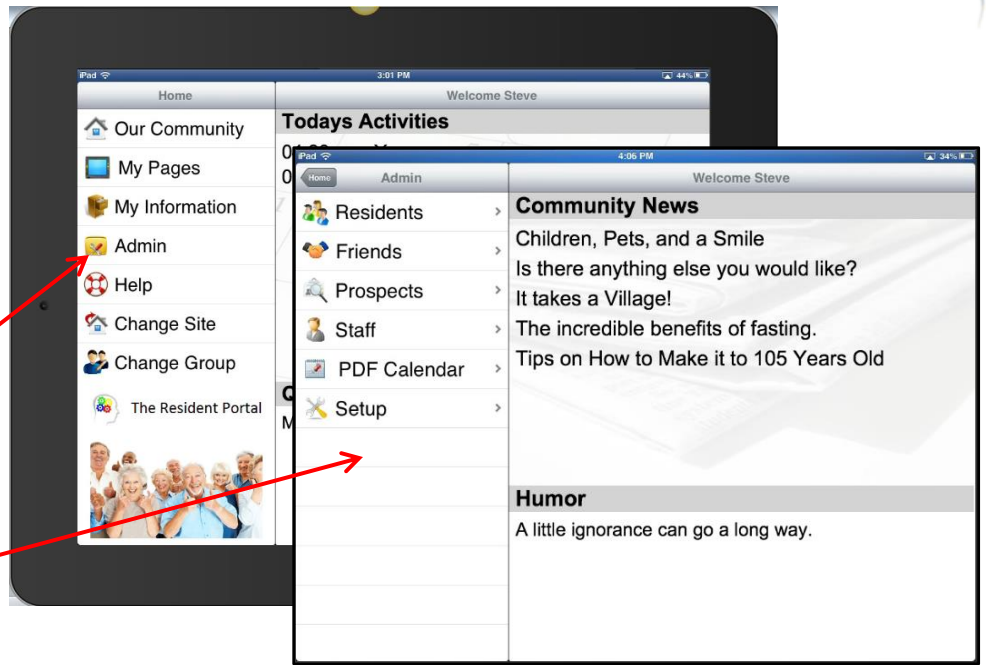
Community calendars are presented in large font so they are easy to read on both the Pad and website and other devices but with a touch of an icon the calendar can be printed in large poster size PDF format to post per federal regulations.





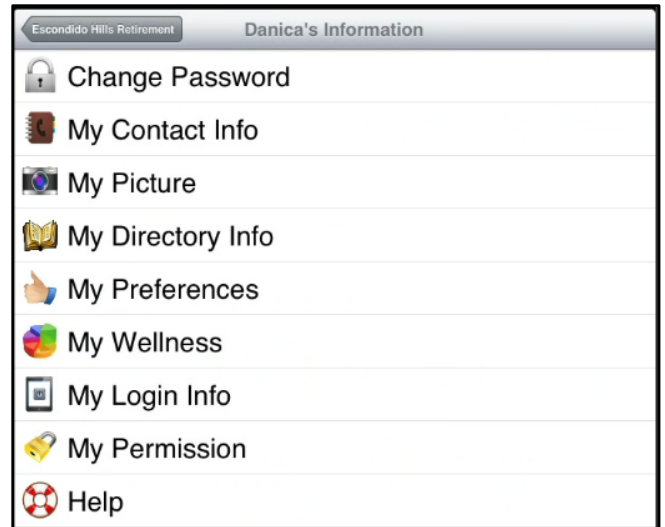
The Resident Portal is as flexible for staff as it is for residents. Upon setup of your Resident Portal you can create different levels of staff users for access to a variety of user and operational related features

When these staff users' login and have the appropriate permission they use the Admin icon to access these features. Once selected a new menu appears.



From the Residents list page staff can use Search Preferences to help connect potentially likeminded residents so they can get to know each other.

When a resident is selected a menu of features appears for staff to view information or edit about or for he resident.



Staff members with appropriate permissions can:

- Update Community Media quickly.
- Print activity calendars, newsletters and menus.
- Create and manage a community Wellness Program.
- Suggest and RSVP appropriate activities for residents.
- Connect residents and Friends instantly in the system.
- Send mass emails to any user group or particular users.
- Change residents password, picture, contact info, and User access.
- Take attendance for activities and insatntly credit Wellness Goals for residents.
- Create a Prefernce questionnaire for new residents ot complete during initial interview.
- Marketing straff can use their staff features to manage prospects and communicate with them.
- Much more...

Implementation

Like our low monthly per community subscription fee our implementation is as simple as our pricing. Whether you decide to utilize iPads or not, after a short consultation we can have your Resident Portal branded and ready to use within 24 hours.

For companies with several communities we can create a master template so all communities have similar features or we can detail features specific to each.

Training

Training is free and completed at your own pace either online one on one or in groups. We will come to your community for face to face training if you like.

Included in the Resident Portal Staff features are training videos staff can view at any time and demonstrates how to use the Resident Portal based on their responsibilities. Videos cover best practices for all aspects and features of the Resident Portal Version 6.0.



The Resident Portal

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Support

We provide user and technical support as part of our service both through our website phone. Our support is available for all users.

Get Started

To see a demonstration of the Resident Portal in action please call us or visit our website at www.TheResidentPortal.com.